Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Coverage Period: 01/01/2025-12/31/2025 Coverage for: Individual + Family | Plan Type: CDHP Anthem Blue Cross: Granite Construction Inc. (Salaried) Health Savings Account (HSA) BC PPO \$3,000/80/60

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the



plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms age, https://eoc.anthem.com/eocdps/ca/aso. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call (888) 596-6014 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$3,000 /individual or \$6,000 /family. All <u>Providers</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventive care</u> for In- <u>Network Providers</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$4,000 /individual or \$6,000 /family. All <u>Providers</u> .	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Services deemed not medically necessary by Medical Management and/or Anthem. <u>Premiums, balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes, Blue Card PPO. See <u>www.anthem.com/ca</u> or call (888) 596-6014 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an out-of- <u>network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an out-of- <u>network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You	u Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	20% coinsurance	40% coinsurance	Virtual visits (Telehealth) benefits available.	
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	20% <u>coinsurance</u>	40% coinsurance	Virtual visits (Telehealth) benefits available.	
	Preventive care/screening/ immunization	No charge	40% <u>coinsurance</u>	Vision Care (Routine Exam): Not covered. You may have to pay for services that aren't <u>Preventive care</u> . Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
	Diagnostic test (x-ray, blood work)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none	
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	none	
If you need drugs to	Tier 1 - Typically Generic	20% coinsurance	40% <u>coinsurance</u>		
treat your illness or condition	Tier 2 - Typically <u>Preferred</u> / Brand	20% coinsurance	40% coinsurance	Most home delivery is 90-day supply. *See Prescription Drug section of the	
More information about prescription drug coverage is available at www.optumrx.com	Tier 3 - Typically Non- <u>Preferred</u> / <u>Specialty Drugs</u>	20% coinsurance	40% coinsurance	plan or policy documents (e.g. evidence of coverage or certification).	
	Tier 4 - Typically <u>Specialty</u> (brand and generic)	20% coinsurance	40% coinsurance		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	none	
surgery	Physician/surgeon fees	20% <u>coinsurance</u>	40% <u>coinsurance</u>	20% coinsurance	
If you need immediate medical attention	Emergency room care	20% coinsurance	Covered as In- <u>Network</u>	20% <u>coinsurance</u> for Emergency Room Physician Fee.	
	Emergency medical transportation	20% <u>coinsurance</u>	Covered as In- <u>Network</u>	Out-of- <u>network</u> ground ambulance is covered at the In- <u>network</u> benefit level at billed charges up to a \$5,000 maximum per trip.	
	<u>Urgent care</u>	20% coinsurance	40% coinsurance	none	

* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/ca/aso</u>.

If you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance	40% <u>coinsurance</u>	none
stay	Physician/surgeon fees	20% coinsurance	40% coinsurance	none
		What You	ı Will Pay	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit 20% <u>coinsurance</u> Other Outpatient 20% <u>coinsurance</u>	Office Visit 20% <u>coinsurance</u> Other Outpatient 20% <u>coinsurance</u>	Virtual visits (Telehealth) benefits available. Other Outpatient none
	Inpatient services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	20% coinsurance for Inpatient Physician Fee In-Network Providers. 40% coinsurance for Inpatient Physician Fee Out-of-Network <u>Providers</u> . Facility-based care is subject to utilization review; a \$500 penalty will be applied for lack of pre- certification; waived for emergency admissions.
	Office visits	20% coinsurance	40% <u>coinsurance</u>	
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	40% coinsurance	Maternity care may include tests and services described elsewhere in the
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	SBC (i.e. ultrasound).
10 11 1	Home health care	20% coinsurance	40% coinsurance	120 visits/benefit period one visit by home health aide equals four hours or less.
If you need help recovering or have	Rehabilitation services	20% coinsurance	40% <u>coinsurance</u>	
other special health	Habilitation services	20% coinsurance	40% <u>coinsurance</u>	*See Therapy Services section
needs	Skilled nursing care	20% <u>coinsurance</u>	40% coinsurance	100 days limit/benefit period.
	Durable medical equipment	20% coinsurance	40% coinsurance	none
	Hospice services	20% <u>coinsurance</u>	40% coinsurance	none
If your child poods	Children's eye exam	Not covered	Not covered	*See Vision Services section
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	
dental or eye care	Children's dental check-up	Not covered	Not covered	*See Dental Services section

* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/ca/aso</u>.

Excluded Services & Other Covered Services:

Cosmetic surgery	• Dental care (adult)	Dental Check-up
Eye exams for a child	• Glasses for a child	•
Long- term care	Private-duty nursing	• Routine eye care (adult)
Routine foot care unless you have been	Weight loss programs	
1' 1 '.1 1' 1 .		
diagnosed with diabetes.		
ther Covered Services (Limitations may apply Abortion	to these services. This isn't a complete list.Acupuncture 12 visits/benefit period.	 Please see your <u>plan</u> document.) Bariatric surgery for In-<u>Network Providers</u>.
her Covered Services (Limitations may apply	-	Bariatric surgery for In- <u>Network Providers</u> .
ther Covered Services (Limitations may apply Abortion	• Acupuncture 12 visits/benefit period.	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), <u>www.dol.gov/ebsa/healthreform</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, PO Box 54159, Los Angeles, CA 90054-0159

Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), www.dol.gov/ebsa/healthreform

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.—

* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/ca/aso</u>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost</u> <u>sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$3,000 20% 20% 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$3,000 20% 20% 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$3,000 20% 20% 20%
This EXAMPLE event includes services like: <u>Specialist</u> office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood work</i>) <u>Specialist</u> visit (<i>anesthesia</i>)		This EXAMPLE event includes service like: <u>Primary care physician</u> office visits (<i>includes disease education</i>) <u>Diagnostic tests</u> (<i>blood work</i>) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose me	luding	This EXAMPLE event includes service like: <u>Emergency room care</u> (including medical <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)	supplies)

I otal Example Cost	\$12,800			
In this example, Peg would pay:				
<u>Cost Sharing</u>				
Deductibles	\$3,000			
<u>Copayments</u>	\$ 0			
<u>Coinsurance</u>	\$1,000			
What isn't covered				
Limits or exclusions	\$ 60			
The total Peg would pay is	\$4,000			

Total Example Cost	\$5,600			
In this example, Joe would pay:				
<u>Cost Sharing</u>				
Deductibles \$1,000				
<u>Copayments</u>	\$0			
<u>Coinsurance</u>	\$200			
What isn't covered				
Limits or exclusions	\$60			
The total Joe would pay is	\$1,260			

Total Example Cost	\$1,900		
In this example, Mia would pay:			
<u>Cost Sharing</u>			
Deductibles	\$1,500		
<u>Copayments</u>	\$ 0		
<u>Coinsurance</u>	\$400		
What isn't covered			
Limits or exclusions	\$ 0		
The total Mia would pay is	\$1,900		

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

(TTY/TDD: 711)

Albanian (Shqip): Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merrni falas ndihmë dhe informacion në gjuhën tuaj. Për të kontaktuar me një përkthyes, telefononi (888) 596-6014

Amharic (አማርኛ)፦ ስለዚህ ሰነድ ማንኛውም ጥያቄ ካለዎት በራስዎ ቋንቋ እርዳታ እና ይህን መረጃ በነጻ የማግኘት መብት አለዎት። አስተርዓሚ ለማና7ር (888) 596-6014 ይደውሉ።

Arabic (العربية): إذا كان لديك أي استفسارات بشأن هذا المستند، فيحق لك الحصول على المساعدة والمعلومات بلغتك دون مقابل. للتحدث إلى مترجم، اتصل على 596-6014 (888).

Armenian (հայերեն). Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվձար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով։ Թարգմանչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ (888) 596-6014։

bó pídyi. Bé m ké wudu-zììn-nyò dò gbo wùdù kɛ, dá (888) 596-6014.

একজন দোভাষীর সাথে কথা ব্লার জন্য (888) 596-6014

သင့်ဘာသာစကားဖြင့် ရယူနိုင်ခွင့် သင့်တွင် ရှိပါသည်။ စကားပြန် တစ်ဦးနှင့် စကားပြောနိုင်ရန် ဖုန် (888) 596-6014 သို့ ခေါ် ဆိုပါ။

Chinese (中文):如果您對本文件有任何疑問,您有權使用您的語言免費獲得協助和資訊。如需與譯員通話,請致電 (888) 596-6014。

ba jam wënë ran ye thok geryic, ke yin col (888) 596-6014.

Dutch (Nederlands): Bij vragen over dit document hebt u recht op hulp en informatie in uw taal zonder bijkomende kosten. Als u een tolk wilt spreken, belt u (888) 596-6014.

هزینه ای به زبان مادریتان دریافت کنید. برای گفتگو با یک مترجم شفاهی، با شماره 596-6014 (888) تماس بگیرید.

French (Français) : Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le (888) 596-6014.

German (Deutsch): Wenn Sie Fragen zu diesem Dokument haben, haben Sie Anspruch auf kostenfreie Hilfe und Information in Ihrer Sprache. Um mit einem Dolmetscher zu sprechen, bitte wählen Sie (888) 596-6014.

Greek (Ελληνικά) Αν έχετε τυχόν απορίες σχετικά με το παρόν έγγραφο, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας δωρεάν. Για να μιλήσετε με κάποιον διερμηνέα, τηλεφωνήστε στο (888) 596-6014.

Gujarati (**ગુજરાતી**): જો આ દસ**્તાવજ અંગે આપન**ે કોઈપણ પ્રશ**્નો હોય તો, કોઈપણ ખ્ય**શ્ર્વગર આપની ભાષામા**ં મદદ અન**ે માહહતી મેળવવાનો તમને અઃિકાર છે. દુભાહષયા સાથે વાત કરવા માટે, કોલ કરો (888) 596-6014.

Haitian Creole (Kreyòl Ayisyen): Si ou gen nenpòt kesyon sou dokiman sa a, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis. Pou pale ak yon entèprèt, rele (888) 596-6014.

दुभाषिये से बात करने के लिए, कॉल करें (888) 596-6014

Hmong (White Hmong): Yog tias koj muaj lus nug dab tsi ntsig txog daim ntawv no, koj muaj cai tau txais kev pab thiab lus qhia hais ua koj hom lus yam tsim xam tus nqi. Txhawm rau tham nrog tus neeg txhais lus, hu xov tooj rau (888) 596-6014.

Igbo (Igbo): O bụr ụ na i nwere ajujụ o bụla gbasara akwukwo a, i nwere ikike inweta enyemaka na ozi n'asụsụ gi na akwughi ugwo o bụla. Ka gi na okowa okwu kwuo okwu, kpoo (888) 596-6014.

Ilokano (Ilokano): Nu addaan ka iti aniaman a saludsod panggep iti daytoy a dokumento, adda karbengam a makaala ti tulong ken impormasyon babaen ti lenguahem nga awan ti bayad na. Tapno makatungtong ti maysa nga tagipatarus, awagan ti (888) 596-6014.

Indonesian (Bahasa Indonesia): Jika Anda memiliki pertanyaan mengenai dokumen ini, Anda memiliki hak untuk mendapatkan bantuan dan informasi dalam bahasa Anda tanpa biaya. Untuk berbicara dengan interpreter kami, hubungi (888) 596-6014.

Italian (Italiano): In caso di eventuali domande sul presente documento, ha il diritto di ricevere assistenza e informazioni nella sua lingua senza alcun costo aggiuntivo. Per parlare con un interprete, chiami il numero (888) 596-6014

す。通訳と話すには、(888) 596-6014 にお電話ください。

(888) 596-6014

Kirundi (Kirundi): Ugize ikibazo ico arico cose kuri iyi nyandiko, ufise uburenganzira bwo kuronka ubufasha mu rurimi rwawe ata giciro. Kugira uvugishe umusemuzi, akura (888) 596-6014.

Korean (한국어): 본 문서에 대해 어떠한 문의사항이라도 있을 경우, 귀하에게는 귀하가 사용하는 언어로 무료 도움 및 정보를 얻을 권리가 있습니다. 통역사와 이야기하려면 (888) 596-6014 로 문의하십시오.

ເພື່ອໂອ້ລົມກັບລ່າມແປພາສາ, ໃຫ້ໂທຫາ (888) 596-6014.

Ata' halne'ígií ła' bich'i' hadeesdzih nínízingo koji' hodiílnih (888) 596-6014.

दोभाषेसँग कुरा गर्नका लागि, यहाँ कल गर्नुहोस् (888) 596-6014

Oromo (Oromifaa): Sanadi kanaa wajiin walqabaate gaffi kamiyuu yoo qabduu tanaan, Gargaarsa argachuu fi odeeffanoo afaan ketiin kaffaltii alla argachuuf mirgaa qabdaa. Turjumaana dubaachuuf, (888) 596-6014 bilbilla.

Pennsylvania Dutch (Deitsch): Wann du Frooge iwwer selle Document hoscht, du hoscht die Recht um Helfe un Information zu griege in dei Schprooch mitaus Koscht. Um mit en Iwwersetze zu schwetze, ruff (888) 596-6014 aa.

Polish (polski): W przypadku jakichkolwiek pytań związanych z niniejszym dokumentem masz prawo do bezpłatnego uzyskania pomocy oraz informacji w swoim języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer (888) 596-6014.

Portuguese (Português): Se tiver quaisquer dúvidas acerca deste documento, tem o direito de solicitar ajuda e informações no seu idioma, sem qualquer custo. Para falar com um intérprete, ligue para (888) 596-6014. (888) 596-6014

ਤੇ ਕਾਲ ਕਰੋ। gratuit. Pentru a vă adresa unui interpret, contactați telefonic (888) 596-6014.

информации на вашем языке. Чтобы связаться с устным переводчиком, позвоните по тел. (888) 596-6014.

Samoan (Samoa): Afai e iai ni ou fesili e uiga i lenei tusi, e iai lou 'aia e maua se fesoasoani ma faamatalaga i lou lava gagana e aunoa ma se totogi. Ina ia talanoa i se tagata faaliliu, vili (888) 596-6014.

Serbian (Srpski): Ukoliko imate bilo kakvih pitanja u vezi sa ovim dokumentom, imate pravo da dobijete pomoć i informacije na vašem jeziku bez ikakvih troškova. Za razgovor sa prevodiocem, pozovite (888) 596-6014.

Spanish (Español): Si tiene preguntas acerca de este documento, tiene derecho a recibir ayuda e información en su idioma, sin costos. Para hablar con un intérprete, llame al (888) 596-6014.

Tagalog (Tagalog): Kung mayroon kang anumang katanungan tungkol sa dokumentong ito, may karapatan kang humingi ng tulong at impormasyon sa iyong wika nang walang bayad. Makipag-usap sa isang tagapagpaliwanag, tawagan ang (888) 596-6014.

Thai (ไทย): หากทานมค าถามใดๆ	วาบเอกสารฉบ	น	นมสทธทจะไดร <i>ั</i>	ยเหลอและขอมลในภาษาของทานโดยไมมคาใชจ ย โดยโทร
เกย		ॕ	<u>ับความชว</u>	٦
		ทา		

(888) 596-6014 **เพอพดคยกบลาม**

інформацію вашою рідною мовою. Щоб отримати послуги перекладача, зателефонуйте за номером: (888) 596-6014.

لئے، 596-6014 (888) پر کال کریں۔

Vietnamese (Tiếng Việt): Nếu quý vị có bất kỳ thắc mắc nào về tài liệu này, quý vị có quyền nhận sự trợ giúp và thông tin bằng ngôn ngữ của quý vị hoàn toàn miễn phí. Để trao đổi với một thông dịch viên, hãy gọi (888) 596-6014.

.(888) 596-6014

Yoruba (Yorùbá): Tí o bá ní èyíkéyű ibèrè nípa àkosíle yű, o ní eto láti gba irànwo àti iwífún ní èdè re lofee. Bá wa ogbùfo kan soro, pe (888) 596-6014.

It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (ITY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1- 800-537-7697) or online at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf. Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.