

Member Notice: Guam Regional Medical City (GRMC) After September 9

Date: September 2, 2026

Dear Valued TakeCare Employer Groups,

We are writing to inform you that Guam Regional Medical City ("GRMC") has notified TakeCare Insurance Company, Inc. ("TakeCare") that it will end its provider agreement with TakeCare, without cause, effective September 9, 2026.

We understand this change may raise questions for your employees and their families. Since first notifying members on June 19, 2026, TakeCare has continued working in good faith with GRMC to resolve the issue and keep GRMC as part of TakeCare's provider network.

Unfortunately, to date we have not been able to reach an agreement that responsibly protects our members, and employer group's plan affordability, and long-term financial stability. TakeCare must make decisions that place the interests of employer groups and members first.

Our role is to help protect access to quality care while preserving plan value, affordability, and the sustainability of coverage for the groups we serve.

TakeCare is prepared to support your group through this transition with clear communication, practical guidance, and continued access to in-network care options.

TakeCare will continue to review, process, and pay valid claims in accordance with applicable benefit plans, contractual provisions, and regulatory requirements.

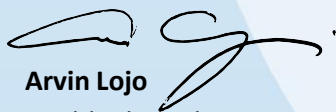
This careful stewardship helps protect your employees' access to care, the value of their benefits, and the long-term stability of your health plan.

We recognize some employees may currently receive care at GRMC or have upcoming services scheduled. TakeCare will help members understand their options and take practical steps to help avoid care disruptions whenever possible.

If your group has questions or needs support for affected employees, please contact your TakeCare Account Executive for assistance.

Thank you for your continued valued partnership, trust, and confidence in TakeCare.

Sincerely,



Arvin Lojo
Health Plan Administrator
TakeCare Insurance Company, Inc.